

Remote Learning FAQ

We know that there are lots of things that our families will be unsure of in terms of remote learning. We have put this document together to help make sure that everyone is well set up to work at home, and help to ensure that none of our children fall behind.

Why are you doing live lessons, as opposed to setting work?

We know that there are three key factors in how well a child does at school: how hard they work, how much support they get from their parents, and the quality of their teaching. We have high quality teachers and we don't want a lockdown to get in the way of this. We want our pupils to stay ahead of the game and we know that giving them as much access to teachers as possible will support them in doing this. It is as close to a classroom as we can be at the moment.

How does my child access MS Teams?

Go to this link, and watch the video: <https://arkjohnkeats.org/secondary/secondary-remote-learning>

What if there are issues with my child's password or username?

Go to this link and the 'How to reset your password' section:

<https://arkjohnkeats.org/secondary/secondary-remote-learning>

How are you monitoring the children's work?

Each teacher controls how and when the children use the chat box. They will post MS Forms and offer opportunities for children to unmute and answer questions. The expectations are exactly the same as in school: if a child is asked a question, they should answer it. If they don't, they are not meeting expectations and you will be contacted.

My child is finding it difficult to be in front of the screen the whole day, what can I do?

We empathise with this, but it is essential that our children don't fall behind during this period. We have extended break and lunch to give the children time away from the screen. Make sure that in this period they are away from the screen, and as much as possible doing something physical. We would love to hear about their couch to 5km attempts!

How is my child being rewarded for hard work?

Lots of ways! All of the children can win merits every lesson, every day. At the end of each week there will be a celebration assembly on a Friday afternoon to go through the top tutor groups of the week. There will be prizes sent out across the school. Hard work (still) wins!

I have had an email about effort/behaviour/attendance. What is going on?

We will continue to ensure children take responsibility for their behaviour and we want to make sure all parents are aware of any issues. If there is an issue with behavior you will be emailed; likewise if your child has not put enough effort into their work, for example not answered a question when called upon, you will be emailed. Registers will be taken at the beginning of every lesson. If your child is not in the lesson at the start you will be emailed. It is essential that you

child sticks to their timetable and daily routine. Every child should be aiming for 100% attendance.

How can I support my child to be the best remote learner they can be?

Great question. Try and help them set up their space for working, as much as possible making it clutter free, checking they have a water bottle and checking they have their workbooks out. Take their phone away from them so they aren't using it in lessons. Check in on their work, ask them about their work and how it is going, ask to see their work. You are welcome to sit in on their lessons, or if you are working from home, why not work together?

What is the weekly celebration assembly?

We want to celebrate the successes of all of our children, each week on a Friday afternoon we will do exactly that. We would love for you to join and watch your child's assemblies with them, so you can celebrate their successes as well.

How will the school keep me updated?

We know that the situation is rapidly changing, as a result we will need to communicate more frequently with parents. We will continue to send letters, and will update this section of the website. Please check your emails regularly and check the website as well.

How can I get more help?

You can speak to your child's tutor in the first instance, or your child can ask their tutor in one of their two daily tutor time sessions. If your tutor can't answer the question they will find out the answer and someone will come back to you.